

## Introducing Emerald™ ICE

### What is it?

- The Emerald Integrated Communications Exchange (ICE) is a fully integrated digital phone system loaded with sophisticated features providing powerful, scalable technology at an extremely affordable price.
- The Emerald ICE comes equipped with the ability to handle 6 CO lines, 10 Digital extensions, and 2 analog ports and is expandable to 24x46x18.

### Benefits to the customer

- Projects a professional image with minimal investment
- Increases efficiency with powerful features like Integrated Voicemail, Audio Help User Guide, and Caller ID capability
- Protects initial investment by enabling companies to add features and functionality as needed
- Improves quality of customer service through more efficient call and message handling

### Solution Highlights

- Integrated voicemail features such as personal mailboxes, auto attendant, dial by name directory and internal/external message retrieval without the loss of any digital or analog ports
- Audio Help User Guide provides assistance at the user's fingertips
- Caller ID displays caller's name and number on telephone displays for all digital and analog extensions
- Answering Machine Emulation allows a user to hear a caller leaving a message and retrieve the call while the message is being left
- Call recording capabilities enables users to record and store calls in a personal voice mailbox at the touch of a button

### Contact Tadiran Telecom, Inc.

Tadiran Telecom, Inc.  
4 Tri Harbor Court  
Port Washington, NY 11050  
Tel +516-632-7200  
Fax +516-632-7210  
[www.tadiran-us.com](http://www.tadiran-us.com)

